

PCIP Data per month - July 2024

No. of calls to the surgery	9072	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3056	
Items issued via prescription	25909	
Referrals Made	452	
Fit Notes (Med3s) issued	177	
Administrative Comms. Issued (letters/emails)	1269	
Text messages sent and received	947	
Total digital requests submitted to the practice	1216	